# Referral Guide Cheshire & Merseyside ICB



# NHS Services We Provide



### How to Refer

We accept NHS referrals via the following routes: Liverpool

• Optometrist referrals are made via the local EeRS platform OPERA which integrates directly with the NHS e-RS system.

For GPs, we are listed on the NHS e-Referral Service as **ACES LIVERPOOL**. Please note, GPs cannot refer unless the patient has recently had a sight test.

For more details, visit the respective LOC websites. Liverpool - loc-online.co.uk/liverpool-loc

### **Post-Operative Assessment**

All patients should be advised to book an appointment with their optometrist for a post-operative check-up approximately **4 weeks** after surgery.

The optometrist will complete a post-op feedback form with updates on the patient's eye health and any further next steps that they would recommend. This can be submitted via the Primary Eyecare Services (PES) platform, OPERA, or our ACES Co-Management Partner Portal in areas where PES isn't available.

• If you are already registered onto our Partner Portal, you can submit your post-operative feedback form here:

partner.aces-eyeclinic.co.uk/login

• If you haven't yet registered your practice details onto our Partner Portal, you can sign up here:

partner.aces-eyeclinic.co.uk/aces-practice registration

## **Referral Criteria**

- Cataract (pre-assessment, surgery).
- Glaucoma (outpatients, OPD YAG laser & SLT treatment).
- Medical retina including referrals from the diabetic screening service for patients with R1 retinopathy, R2 retinopathy and/ or M1 maculopathy (outpatients). Non-urgent care only.
- Oculoplastic and lacrimal (outpatients, OPD minor operations, surgery). Non-urgent care only.
- General ophthalmology (outpatients, minor operations, OPD YAG laser).
- Surgical retina (where appropriate, i.e. non-urgent care only)

### **Exclusion Criteria**

- Under 18s.
- Patients who require general anaesthetic or sedation.
- Inpatient and emergency care services.
- Diabetic retinopathy (advanced) R3 patients requiring Argon laser treatment.
- Cases of suspected cancer.







### Liverpool: First Floor, Exchange Station, Tithebarn Street, Liverpool L2 2QP

## Directions

ACES is located within one of the most prestigious business addresses in the city, Exchange Station, set in the heart of Liverpool's vibrant commercial district, adjacent to the Vernon Street entrance/exit of Moorfields Train Station.

#### Parking

The nearest car parks are just a short walk from the clinic at NCP Moorfields Corner, NCP Liverpool Moorfields and NCP Liverpool Tithebarn Street.

#### By Train

The clinic is a 2 minute walk from Moorfields Station or a 15 minute walk from Liverpool Lime Street Station. Exit Moorfields Station via the Vernon Street entrance/exit.

#### By Bus

Due to its city centre location, there are a number of bus stops in close proximity of the clinic. The closest being Moorfields Station with other stops along Old Hall Street, Edmund Street and Dale Street.

# Pre-assessments available in the locations below.

#### Chester

Suite 2, 1st Floor, The Exchange, St John Street, Chester CH1 1DD

**Wilmslow** 

3 Swan Street, Wilmslow SK9 1HF

# **Contact Details**

www.aces-eyeclinic.co.uk 🖂 aceseyeclinic.enquiries@nhs.net 🌜 0333 188 2937

24/7 Practitioner and Post-Operative Advice Line: 0333 188 2938 Monday to Saturday between 9am-5pm and 03300 240 488 outside normal operating hours.

**Co-Management Enquiries**: communications@aces-eyeclinic.co.uk

Access All Our **Important Links** 







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Providing NHS patients with choice when it comes to their eye care.